

Terms & Conditions

Version 1.0

1. Introduction

Welcome to Cheltenham & Gloucester Gymnastics Club.

Our aim is to provide a safe, enjoyable and inspiring environment in which every participant can develop their gymnastics to the best of their ability. These Membership Terms & Conditions explain the rights and responsibilities of both the Club and its members and help ensure the safe, fair and effective operation of all activities delivered by the Club.

By registering for any activity with Cheltenham & Gloucester Gymnastics Club, you confirm that you have read, understood and agree to these Terms & Conditions.

These Terms & Conditions apply to all activities organised by the Club, including but not limited to:

- Trial Sessions
- Parent & Child Classes
- Preschool Classes
- Recreational Classes
- Squad Training
- Holiday Camps
- Open Gym
- Masterclasses
- 1-1 Classes
- Adult Classes
- Competitions
- Events organised by the Club

Membership is also subject to compliance with the Club's published Public Documents, including (where applicable):

- Privacy Policy
- Complaints Procedure
- Photography, Filming & CCTV Policy
- Equality, Diversity & Inclusion Policy
- Anti-Bullying Policy
- Parent Code of Conduct
- Participant Code of Conduct
- Coach Code of Conduct

The latest versions of these documents are available on the Club's website.

2. About The Club

Gloucester Gymnastics Club Ltd is a private company registered in England and Wales.

Company Number: 12542562

Registered Address:

Unit 5
Chancel Close
Gloucester
GL4 3SN

Within this document, references to “the Club”, “we”, “our” and “us” refer to Cheltenham & Gloucester Gymnastics Club Ltd.

References to “member”, “participant”, “gymnast”, “you” or “your” refer to the registered participant and, where applicable, their parent or legal guardian.

3. Membership & Registration

3.1. Eligibility

The Club Manager leads the business and operational management of the club, including;

- you are at least 18 years of age;
- you are legally entitled to enter in to this agreement;
- where registering a child, you are their parent or legal guardian, or otherwise have legal authority to act on their behalf;
- all information supplied during this registration is complete, accurate and truthful.

3.2. Acceptance of Membership

Membership is only confirmed once:

- registration has been accepted by the Club;
- all required payments have been received or authorised;
- all required memberships and insurances are in place where applicable.

3.3. Accuracy of Information

Parents and members are responsible for ensuring that all information held by the Club remains accurate and up to date at all times.

This includes, but is not limited to:

- home address;
- telephone numbers;
- email addresses;
- emergency contacts;
- authorised collection details;
- medical conditions;
- allergies
- medication;
- disabilities or additional support needs

Failure to provide accurate information may affect the Club’s ability to safely deliver activities.

4. Membership Management Platform & British Gymnastics

4.1. Membership Platform

The Club currently uses **JustGo**, provided in partnership with British Gymnastics, as its membership management platform.

Members are responsible for maintaining an active account and ensuring all information held within the platform remains accurate.

4.2. Payment Details

Members are responsible for ensuring that a valid payment method is stored within the Club's membership management platform at all times.

Expired, cancelled or invalid payment methods must be updated promptly.

4.3. British Gymnastics Membership

Following a successful trial session, all participants must hold the appropriate British Gymnastics membership required for the activity in which they participate.

It is the member's responsibility to ensure that:

- the correct category of membership is held;
- membership remains valid throughout participation;
- British Gymnastics membership is renewed before expiry.

Participation may not be permitted where the required British Gymnastics membership or insurance is not in place.

4.4. Club Membership

Participation in regular classes also requires payment of the Club's annual membership fee.

The amount of this fee, renewal date and payment arrangements are published by the Club on its website and may be reviewed from time to time following reasonable notice.

Annual membership fees are non-refundable unless required by law.

5. Trial Sessions

Prospective members may book one trial session, subject to availability.

Trial session fees are payable at the time of booking and are non-refundable.

Participation in a trial session does not guarantee a permanent space within the Club.

Following a trial session in a Parent & Child, Preschool and Recreational class, the participant's place within that class will be reserved for 24 hours. To accept the place, you must complete your membership registration and booking through the Club's membership management platform within this period. If registration is not completed within 24 hours, the place may be released and offered to another participant without further notice.

Should a participant wish to continue following their trial session, a full membership registration must be completed, including:

- Club Membership (where applicable);
- British Gymnastics Membership;
- Registration on the Club's membership management platform;
- Payment of all applicable fees.

6. Classes & Attendance

6.1. Classes

The Club offers a range of activities including recreational gymnastics, preschool classes, Parent & Child sessions, development and competition squads, holiday activities, masterclasses, open gym sessions and other events.

Each activity may have its own eligibility requirements, age restrictions, participation criteria or additional rules. Members are responsible for ensuring they book activities appropriate to the participant's age and ability.

The Club reserves the right to amend, withdraw or introduce classes, programmes or activities where reasonably necessary for operational, coaching or safety reasons.

6.2. Class Timetable

Regular recreational classes generally operate in line with Gloucestershire school term dates.

Half-term dates, holiday closures and other timetable changes will be communicated by the Club through its usual communication channels.

Unless otherwise notified:

- Classes continue during school inset days.
- Classes continued on bank holidays that fall during term time.
- Recreational classes do not normally operate during the summer holiday period, as published by the Club.

6.3. Attendance

Members are encouraged to attend regularly in order to gain the maximum benefit from their participation.

If a participant will be absent for an extended period (normally three weeks or more), we kindly ask that the Club is informed wherever reasonably possible.

No refunds, credits or replacement sessions will be given for absence due to holidays, illness or any other reason unless required by law or expressly agreed by the Club.

6.4. Arrival

Participants should arrive in sufficient time to be ready for the start of their session.

Children should not arrive significantly before the published start time, as coaches may already be supervising another class and may not be available to admit participants immediately.

The Club cannot accept responsibility for participants before the scheduled start time of their session.

6.5. Collection

Parents and guardians are responsible for collecting participants promptly at the end of each session.

Where another adult is collecting a participant, parents must ensure they are authorised to do so and, where requested by the Club, that their details have been provided in advance.

Repeated late collection may result in additional safeguarding measures being implemented or, where appropriate, a review of continued membership.

6.6. Parent Viewing

Where viewing facilities are available, parents and spectators must remain within the designated viewing area and follow all instructions given by Club staff.

To ensure safeguarding, health and safety, and the smooth operation of classes, parents and visitors must not enter the gymnastics training area unless specifically invited to do so by a member of staff.

Where viewing capacity is limited, the Club reserves the right to restrict access to the viewing area.

Pushchairs, prams, bicycles, scooters and other bulky items must not be brought into the Club unless expressly authorised by a member of staff. Due to limited space and fire safety requirements, the Club is unable to safely store these items, and they must not be left in entrances, walkways, viewing areas or emergency escape routes.

6.7. Parent & Child Classes

A responsible adult must actively participate throughout each Parent & Child session.

The accompanying adult must be physically capable of supporting the child as instructed by the coach and must comply with the Club's clothing, jewellery and safety requirements.

Unless otherwise agreed by the Club, only one accompanying adult may participate with each child.

6.8. Preschool Classes

Children attending Preschool classes participate independently without parental assistance.

Parents whose child is not fully toilet trained, or who may require additional personal care during the session, must remain on the premises for the duration of the class, as coaches are unable to provide personal care.

6.9. Open Sessions

From time to time, the Club may hold designated open sessions where parents or guardians are invited into the gymnasium to accompany their child, observe their progress and support the consolidation of skills learned during the term.

During these sessions, parents or guardians may be invited to accompany their child around the gymnastics area and assist them in using equipment, where appropriate, under the guidance of the Club's coaches. Adults are present to support, supervise and encourage their child and must follow all instructions given by Club staff at all times.

Adults must not attempt gymnastics skills themselves or use equipment in a manner for which it is not intended. Any use of equipment must be solely for the purpose of supporting their child and in accordance with the instructions provided by the Club.

Siblings, other family members and any person who has not been expressly authorised by the Club must not use the gymnastics equipment.

Any person who uses gymnastics equipment without the Club's authorisation or contrary to the instructions of Club staff does so entirely at their own risk. The Club accepts no responsibility for any injury, loss or damage arising from unauthorised use, except where liability cannot legally be excluded.

7. Membership Fees

7.1. Club Membership

Participation in regular classes requires payment of the Club's annual membership fee.

The annual membership fee contributes towards the administration, development and operation of the Club and is separate from British Gymnastics membership and monthly class fees.

The amount of the annual membership fee shall be determined by the Club and published on the Club's website or membership management platform.

Unless otherwise stated, the Club Membership Fee:

- is payable upon joining the Club;
- renews annually on the published renewal date;
- is non-refundable; and
- must remain paid in order to participate in regular classes.

Where a member leaves the Club and subsequently rejoins, a new Club Membership Fee may be payable.

7.2. British Gymnastics Membership

All participants, other than those attending an initial trial session or activities where British Gymnastics membership is not required, must hold the appropriate British Gymnastics membership.

British Gymnastics membership is a separate requirement and is payable directly in accordance with British Gymnastics' membership arrangements.

The Club is not responsible for the cost, renewal or administration of British Gymnastics membership.

Participation may be suspended where the required British Gymnastics membership is not in place.

7.3. Class Fees

Class fees are calculated across the annual programme and divided into equal monthly instalments to provide consistent monthly payments throughout the year.

Monthly payments therefore continue during holiday periods when regular classes are not operating.

Members acknowledge that monthly payments represent the annual cost of participation spread evenly across twelve months and are not payments for individual sessions attended.

7.4. Fee Reviews

The Club reviews its fees periodically.

The Club reserves the right to amend membership fees, class fees and payment arrangements. Members will be provided with reasonable notice of any changes before they take effect.

8. Payments

8.1. Payment Method

All recurring class fees are collected automatically through the Club's membership management platform using the payment method registered to the member's account.

The Club currently accepts eligible debit and credit cards through its payment provider. Members are responsible for ensuring that a valid payment method is held on their account at all times.

Members may update their payment details at any time through the Club's membership management platform.

8.2. Payment Notifications

Members will receive automated payment notifications confirming whether a scheduled payment has been successfully collected or has failed.

It is the member's responsibility to review these notifications and take any action required to ensure payments are successfully collected.

Failure to receive or read a payment notification does not remove the member's responsibility to ensure that fees are paid.

8.3. Failed Payments

Where a scheduled Class Payment Plan payment fails, the Club's payment provider may automatically make further attempts to collect the outstanding balance in accordance with its payment process.

Members are responsible for ensuring that a valid payment card is linked to their account at all times and for resolving any failed payments promptly by updating their payment details or otherwise ensuring sufficient funds are available for collection.

The Club may contact members regarding failed payments; however, it remains the member's responsibility to ensure their account is kept up to date.

If a member attends the Club while there is an outstanding balance on their account, the outstanding amount must be paid in full before they will be permitted to participate in the session. Payment may be made at the Club using an accepted payment method. Once the outstanding balance has been cleared, the Class Payment Plan will resume from the next scheduled monthly collection date.

Where payment remains outstanding and has not been resolved within a reasonable period, the Club reserves the right to suspend or terminate the membership in accordance with these Terms and Conditions and may offer the place to another participant.

8.4. Outstanding Balances

Where payment remains outstanding following the payment provider's automatic collection attempts, the Club reserves the right to:

- suspend the participant's attendance;
- remove the participant from their class;
- offer the place to another participant;
- recover any outstanding fees owed to the Club

8.5. Chargebacks and Payment Disputes

Where a payment is disputed through a bank, card issuer or payment provider and the dispute is subsequently withdrawn, unsuccessful or otherwise found not to be valid, the Club reserves the right to recover:

- the outstanding membership or class fees;
- any administration costs reasonably incurred by the Club; and
- any chargeback or dispute fees charged to the Club by its payment provider.

Participation may be suspended until all outstanding sums have been paid in full.

8.6. Refunds

Unless otherwise stated within these Terms & Conditions or required by law, membership fees, class fees and other payments are non-refundable.

The Club understands that genuine payment issues can occasionally arise. Members experiencing financial or banking difficulties are encouraged to contact the Club as soon as possible so that appropriate arrangements can be considered.

9. Cancellation & Termination of Membership

9.1. Cancelling Your Membership

If you wish to cancel your membership, you must notify the Club in writing by emailing the Club's administration team.

Cancellation requests will only be accepted when received in writing. Requests made verbally, by telephone or through coaches cannot be accepted.

9.2. Notice Period

Membership may be cancelled by giving not less than one month's written notice to the Club.

The notice period begins on the date the Club receives your written cancellation request.

Membership fees will remain payable throughout the notice period, and participants may continue attending their scheduled classes during this time unless otherwise agreed by the Club.

The notice period enables the Club to effectively manage class capacities, staffing, administration and membership planning.

9.3. Outstanding Balances

Cancellation of membership does not remove the obligation to pay any outstanding fees or other sums owed to the Club.

The Club reserves the right to recover any outstanding balances owed following the termination of membership.

9.4. Rejoining the Club

Former members wishing to rejoin the Club will be subject to availability at the time of application.

The Club cannot guarantee that the participant's previous class, coach or training time will remain available.

Where a suitable space is unavailable, the participant may be placed on a waiting list until a vacancy arises.

A new Club Membership Fee may be payable in accordance with the Club's current fee structure.

9.5. Termination by the Club

The club reserves the right to suspend or terminate membership where it reasonably considers this necessary, including, but not limited to:

- persistent non-payment of fees;
- repeated or serious breaches of these Terms & Conditions;
- failure to comply with the Club's published policies or Codes of Conduct;
- behaviour that compromises the safety, welfare or enjoyment of members, parents, visitors, volunteers or staff;

- abusive, threatening, intimidating, discriminatory or inappropriate behaviour towards any member of the Club community, whether in person, in writing or through electronic or social media communications.

9.6. Effect of Termination

Following the termination of membership, the participant will no longer be entitled to attend any Club activity unless expressly authorised by the Club.

10. Squad Programme

10.1. Invitation

The club operates a number of Development & Competition Squad programmes across various gymnastics disciplines.

Squad membership is by invitation only and is offered at the sole discretion of the Club. An invitation to join a squad does not guarantee permanent membership.

10.2. Squad Expectations

Squad members are expected to demonstrate a positive attitude, commitment and willingness to develop their gymnastics.

As part of the squad programme, members may be expected to:

- attend all scheduled training sessions;
- participate in competitions, testing and other squad activities where selected;
- follow individual training and development plans
- comply with squad-specific policies, handbooks and Codes of Conduct

10.3. Attendance

Regular attendance is essential to the effective operation of the squad programme.

Where attendance falls below the standard expected by the Club, or repeated absences impact a gymnast's development or the wider squad, the Club may review the gymnast's continued place within the squad.

10.4. Competitions

The club will determine the competitions, events and performance opportunities appropriate for each gymnast.

Selection for competitions remains entirely at the discretion of the Club and will take account of factors including ability, readiness, attendance, commitment, welfare and competition eligibility.

Where a gymnast withdraws from a competition after an entry has been submitted, any entry fees, accommodation costs or other non-refundable expenses incurred by the Club may remain payable.

Parents, guardians and gymnasts must not contact competition organisers directly regarding entries, withdrawals, schedules, results or other competition matters without the prior agreement of the Club.

10.5. Training Programme

The squad programme is progressive and training hours, expectations and competition opportunities may change as gymnasts develop.

The Club reserves the right to amend training groups, coaches, training schedules and competition pathways where reasonably necessary to support the development of individual gymnasts and the wider programme.

10.6. Club Kit & Equipment

Where squad members are issued with Club clothing or equipment on loan, these items remain the property of the Club unless otherwise stated.

Members may be required to return loaned items upon request or reimburse the Club for any loss or damage beyond reasonable wear and tear.

10.7. Squad Membership Reviews

Squad membership is reviewed on an ongoing basis.

The Club reserves the right to promote, transfer or withdraw a gymnast from the squad programme where it reasonably considers this to be in the best interests of the gymnast or the effective operation of the programme.

Where appropriate, gymnasts may be offered a place within another suitable programme or recreational class.

10.8. Participation in Other Clubs

Squad members may not train, compete or represent another gymnastics club or organisation without the prior written agreement of the Head Coach.

11. Participation Requirements

11.1. Clothing

All participants must wear suitable clothing appropriate for gymnastics activities.

Following a successful trial session, participants attending regular classes are required to wear the Club's approved uniform unless otherwise authorised by the Club.

Participants attending Parent & Child sessions, holiday activities or other designated events may wear suitable sports clothing as advised by the Club.

Clothing must be appropriate for physical activity and must not include items that could create a safety risk, including but not limited to belts, buckles, tassels, exposed zips or similar attachments.

club operates a number of Development & Competition Squad programmes across various gymnastics disciplines.

Squad membership is by invitation only and is offered at the sole discretion of the Club. An invitation to join a squad does not guarantee permanent membership.

11.2. Hair

Hair that is long enough to interfere with safe participation must be securely tied back before taking part in any activity.

The Club reserves the right to refuse participation where a participant's hairstyle presents a health and safety risk.

members are expected to demonstrate a positive attitude, commitment and willingness to develop their gymnastics.

11.3. Jewellery and Body Adornments

The Club follows the safety guidance issued by British Gymnastics regarding jewellery and body adornments.

Unless otherwise permitted under British Gymnastics guidance, all jewellery must be removed before participating in gymnastics activities.

Where jewellery cannot reasonably be removed for medical or religious reasons, appropriate protective measures must be taken in accordance with current British Gymnastics guidance and only where considered safe by the supervising coach.

Recently pierced earrings may only be permitted where this complies with current British Gymnastics guidance. Participants are responsible for providing any protective coverings where required.

The final decision regarding whether participation can safely take place rests with the supervising coach.

11.4. Personal Belongings

Participants and visitors are responsible for their own personal belongings whilst attending the Club.

The Club accepts no responsibility for the loss, theft or damage of personal property brought onto the premises.

Members are encouraged not to bring valuables to the Club unless absolutely necessary.

11.5. Food and Drink

Participants must bring a clearly labelled water bottle to every session.

Only water may be consumed within the gymnastics training areas unless otherwise authorised by the Club for medical or welfare reasons.

Food, chewing gum, energy drinks and other beverages are not permitted within the gymnastics training areas unless specifically authorised by the Club.

11.6. Personal Electronic Devices

Mobile phones, smart watches and other electronic devices must not be used during classes unless expressly authorised by a coach.

The Club accepts no responsibility for the loss or damage of electronic devices brought onto the premises.

11.7. Following Instructions

Participants must follow the reasonable instructions of coaches and other authorised members of Club staff at all times. Where a participant refuses to follow safety instructions or behaves in a manner that may place themselves or others at risk, the Club reserves the right to remove the participant from part or all of the session without refund.

12. Health, Medical Information & Injuries

12.1. Medical Information

The health, safety and welfare of participants is of paramount importance.

Parents and guardians are responsible for ensuring that the Club is provided with accurate and up-to-date medical information relating to the participant.

This includes, but is not limited to:

- medical information
- allergies;
- disabilities;
- injuries;
- medications;
- additional support needs; and
- any other information that may affect the participants safe participation.

Parents must notify the Club promptly of any changes to a participant's medical information.

Failure to provide accurate or up-to-date medical information may affect the Club's ability to safely deliver its activities and may result in participation being refused until the required information has been provided.

12.2. Fitness to Participate

By attending a Club activity, you confirm that the participant is fit enough to take part.

Participants who are unwell, have a contagious illness or have an injury that may place themselves or others at risk should not attend until it is safe to do so.

The Club reserves the right to refuse participation where it reasonably believes that participation would present a risk to the participant or others.

12.3. Medication

Participants who require emergency medication, including but not limited to inhalers, adrenaline auto-injectors (EpiPens), glucose treatments or similar emergency medication, must bring the required medication to every session.

Medication must:

- be in date;
- clearly identify the participant;
- be readily accessible throughout the session.

The Club cannot guarantee participation where essential emergency medication is not available.

12.4. Illness or Injury During a Session

If a participant becomes unwell or is injured whilst attending the Club, appropriately trained staff will provide reasonable first aid within the scope of their training.

Where appropriate, the Club may:

- contact the participant's emergency contact;
- seek emergency medical assistance;
- arrange transport by ambulance where considered necessary.

Any costs associated with medical treatment or emergency transport remain the responsibility of the participant or their parent/guardian.

12.5. Returning Following Injury

Where a participant has been absent due to injury, illness or another medical condition, the Club may require confirmation that they are fit to return before allowing participation.

The Club reserves the right to request appropriate medical evidence where reasonably necessary to ensure the participant's safe return.

12.6. Long-Term Absence

Membership fees remain payable during periods of illness or injury unless otherwise agreed by the Club.

Where a participant is unable to continue attending, membership may be cancelled in accordance with Section 9 of these Terms & Conditions.

The Club is unable to guarantee that a participant's place will remain available following cancellation. Should the participant wish to return at a later date, any new application will be subject to availability.

12.7. Accidents and Incidents

The Club maintains records of accidents, injuries and significant incidents in accordance with its safeguarding, health and safety, and data protection procedures.

Where appropriate, incidents may also be reported to British Gymnastics or other relevant authorities in accordance with applicable regulations or legal requirements.

13. Behaviour, Conduct & Safeguarding

13.1. Expected Standards of Behaviour

Cheltenham & Gloucester Gymnastics Club is committed to providing a safe, welcoming and respectful environment for everyone.

All participants, parents, guardians, visitors, volunteers, coaches and staff are expected to behave in a manner that supports the safety, wellbeing and enjoyment of others whilst attending or engaging with the Club.

13.2. Respect

All members of the Club community must:

- treat others with courtesy and respect;
- follow all reasonable instructions given by coaches, staff and authorised volunteers;
- respect Club equipment, facilities and property;

behave in a manner that supports a positive learning environment

13.3. Safety

Gymnastics is a sport that relies upon participants following instructions to minimise the risk of injury.

Participants must follow the reasonable instructions of coaches at all times.

Where a participant's behaviour presents a risk to themselves or others, the supervising coach may take any reasonable action necessary to maintain safety, including temporarily removing the participant from an activity until it is safe to continue.

Where appropriate, parents or guardians may be contacted and asked to collect the participant before the end of the session.

13.4. Unacceptable Behaviour

The following behaviour is not acceptable and may result in disciplinary action:

- bullying, harassment or victimisation;
- abusive, threatening or intimidating behaviour;
- discrimination of any kind;
- offensive or inappropriate language;
- deliberate damage to Club property;
- behaviour that places others at risk;
- repeated disruption of activities;
- failure to comply with the reasonable instructions of Club staff.

13.5. Parents & Visitors

Parents, guardians and visitors play an important role in supporting a positive Club environment.

They are expected to:

- communicate respectfully with coaches, staff and volunteers;
- refrain from behaviour that may distract participants or disrupt coaching;
- comply with all safeguarding, health and safety and security procedures;
- remain within designated viewing areas unless invited into the gymnastics area by a member of staff.

13.6. Online Behaviour

The standards of behaviour expected by the Club also apply to communications made by email, messaging services, websites and social media.

The Club will not tolerate abusive, threatening, defamatory, discriminatory or harassing behaviour directed towards participants, parents, volunteers, coaches, officials or staff through any form of electronic communication.

13.7. Codes of Conduct

Membership of the Club is conditional upon compliance with the Club's published Codes of Conduct and Public Documents.

These documents form part of the conditions of membership and may be updated by the Club from time to time.

13.8. Disciplinary Action

Where behaviour falls below the standards expected by the Club, appropriate action may be taken.

Depending upon the seriousness of the matter, this may include:

- verbal advice or warning;
- written warning;
- temporary suspension from activities
- removal from an activity or session
- termination of membership in accordance with Section 9.

The Club will always seek to act fairly, proportionally and in the best interests of the safety and wellbeing of all participants.

14. Photography, Filming, CCTV & Communications

14.1. Photography and Filming

The Club may operate photography and filming policies to support safeguarding, coaching, celebrations, publicity and the promotion of Club activities.

Photography or filming by parents, guardians or visitors may only take place where expressly permitted by the Club and must always comply with the Club's Photography, Filming & CCTV Policy.

The Club reserves the right to prohibit photography or filming at any time where it reasonably considers this necessary for safeguarding, privacy or operational reasons

14.2. Use of Images

Subject to the permissions provided by parents or guardians, photographs and video recordings may be used by the Club for purposes including:

- celebrating participant achievements;
- promoting Club activities;
- marketing and publicity;
- coach education and training; and
- other, legitimate Club purposes.

14.3. CCTV

For the safety and security of members, visitors, staff and the Club's facilities, Closed Circuit Television (CCTV) may operate within and around the Club's premises.

Images are recorded and processed in accordance with applicable data protection legislation and the Club's Privacy Policy.

14.4. Communications

The Club communicates with members using a variety of methods, including but not limited to:

- the Club's membership management platform;
- email;
- SMS or text message;
- telephone;
- the Club website; and
- official social media channels.

Members are responsible for ensuring that their contact details remain accurate and up to date.

14.5. Important Notices

Members are responsible for reading communications issued by the Club.

The Club shall not be responsible for any loss, inconvenience or missed opportunity resulting from a member's failure to read communications sent using the contact details provided by the member.

14.6. Electronic Communications

By registering with the Club, members consent to receiving communications necessary for the administration and delivery of Club activities.

Members may also receive information about other Club activities, events or services where permitted by law and in accordance with their communication preferences.

14.7. Competitions and Third-Party Photography

Members who participate in competitions, displays, demonstrations or other events outside the Club should be aware that these events are often held in public or shared venues where photography and filming may take place by event organisers, governing bodies, other clubs, participants, spectators, accredited media or other third parties.

Whilst the Club will always respect the photography preferences recorded within its own systems and comply with its Photography, Filming & CCTV Policy during Club-controlled activities, the Club cannot control or accept responsibility for photography or filming undertaken by third parties at events organised by others.

Parents and guardians acknowledge that, by choosing to participate in such events, it may not be possible to prevent a participant from appearing incidentally in photographs, videos or other recordings created by third parties.

Where a participant's photography preferences or safeguarding requirements prevent them from safely or appropriately participating in certain competitions or events, the Club will discuss the available options with the parent or guardian. However, the Club cannot guarantee that suitable alternative arrangements will always be possible.

15. Club Operations

15.1. Timetables and Programmes

The Club reserves the right to amend class timetables, training programmes, coaches, venues, equipment, activities or other operational arrangements where reasonably necessary.

Where practical, members will be given reasonable notice of any significant changes.

15.2. Cancellation of Activities

From time to time, activities may need to be postponed, modified or cancelled due to circumstances including, but not limited to:

- adverse weather;
- equipment failure;
- staff illness;
- facility issues
- health and safety concerns
- low attendance
- circumstances beyond the Club's reasonable control.

Where reasonably practicable, members will be notified as soon as possible.

The Club may, at its discretion, offer an alternative session, but it is not obliged to do so.

15.3. Force Majeure

The Club shall not be liable for any failure or delay in performing its obligations where such failure results from circumstances beyond its reasonable control, including but not limited to natural disasters, severe weather, pandemics, industrial action, government restrictions, utility failures or other unforeseen events.

16. Liability

16.1. Duty of Care

The Club is committed to providing activities in a safe environment using appropriately qualified coaches and suitable equipment.

Participants, parents and guardians also have responsibilities to follow these Terms & Conditions and the reasonable instructions of Club staff.

16.2. Coaching

Gymnastics is a physical activity requiring appropriate instruction, supervision and, where necessary, physical support.

Parents acknowledge that coaches may provide physical assistance, spotting or manual support where reasonably necessary to promote safe participation and skill development.

16.3. Personal Property

The Club accepts no responsibility for loss, theft or damage to personal belongings brought onto Club premises.

16.4. Participation

Gymnastics is a physical activity and, despite appropriate coaching and safety measures, participation carries an inherent risk of injury.

Nothing within these Terms & Conditions excludes or limits the Club's liability where such liability cannot legally be excluded under the laws of England and Wales.

17. Complaints

The Club is committed to providing a high standard of service and welcomes feedback from members.

Any concerns should be raised as soon as reasonably possible to enable them to be addressed promptly.

Formal complaints should be submitted in accordance with the Club's published Complaints Procedure.

The Club will investigate complaints fairly, impartially and, where appropriate, communicate the outcome to the complainant.

18. Data Protection & Privacy

The Club processes personal information in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and other applicable legislation.

Personal information is collected and processed only where necessary for the administration, safeguarding and delivery of Club activities.

Further information regarding how personal data is collected, used, stored and shared can be found within the Club's Privacy Policy.

19. General Legal Provisions

19.1. Changes to these Terms & Conditions

The Club reserves the right to amend these Terms & Conditions from time to time.

Members will be given reasonable notice of any material changes by email, through the Club's membership management platform or by another appropriate method.

Continued membership following the effective date of any changes shall constitute acceptance of the revised Terms & Conditions.

19.2. Severability

If any provision of these Terms & Conditions is found to be unlawful, invalid or unenforceable, the remaining provisions shall continue in full force and effect.

19.3. Waiver

Any failure by the Club to enforce a provision of these Terms & Conditions shall not constitute a waiver of that provision or any other right.

19.4. Governing Law

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of England and Wales.

Any dispute arising from these Terms & Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.

20. Acceptance

By completing a booking or maintaining membership with Cheltenham & Gloucester Gymnastics Club, you confirm that:

- you have read and understood these Membership Terms & Conditions;
- you agree to be bound by them;
- you agree to comply with the Club's Published Documents, including its Codes of Conduct and Policies;
- you accept responsibility for ensuring that all information held by the Club remains accurate and up to date.

Document Information

Document Number	PD.01
Document Title	Terms & Conditions
Version	1.0
Effective Date	27/07/2026
Next Review Date	27/07/2028
Signed	<i>Martin Higgins</i>
Name	Martin Higgins

Version History

Version	Date	Description of Changes
1.0	27/07/2026	Initial issue